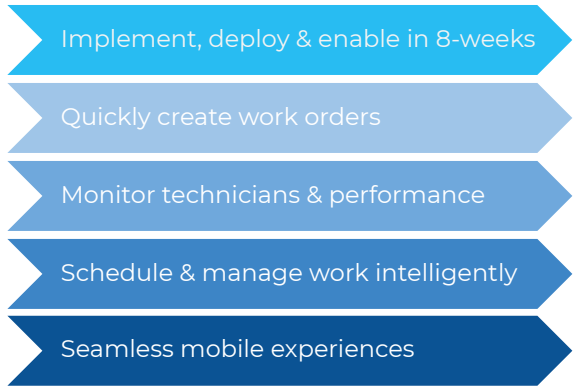


PROGRAM OVERVIEW

Leverage Empodio's Salesforce Field Service packaged services to get off the ground in just 8 weeks with the core functionality that the Salesforce platform has to offer in a budget-friendly manner. By providing you with a solid foundation, our team will set you up to succeed today while ensuring your tools are prepared to scale with your business tomorrow.



IDEAL FOR:

- Salesforce Field Service Only Implementation
- Open to a Crawl, Walk, Run Approach
- Up to 5 Territories, 5 Work Types, 10 Skills
- Up to 100 Users
- 1 Business Unit / Functional Group

PROGRAM SCOPE

- Business process discovery
- Design of user stories, data templates, & process map
- Field Service Lightning install with appropriate settings
- Appointment Booking with scheduling logic
- Dispatcher Console setup
- Service territories, mobile resources, & different working hours
- Support various work types & relevant skills
- Streamline layouts & fields to optimize workflow
- Support security and sharing for users, profiles, & roles
- Mobile app for on-the-go technician access
- Reports & dashboards for executive management visibility
- Training for designated Trainer & Admin

Have some additional needs for your Field Service launch? Inquire about our QuickStart Add-ons.

TIMELINE



Investment starts from:

\$50,000

“Highly recommend Empodio to anyone looking to set-up a solid Field Service Lightning foundation in their organization.”

— Matthew Merola
Senior Program Manager Toast

CONTACT US

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For more information, please visit: www.empodio.io

FEATURES	QUICKSTART	ADD-ONS	OUT OF SCOPE
Field Service Base Set Up	<input checked="" type="checkbox"/>		
Appointment Booking & Scheduling Logic	<input checked="" type="checkbox"/>		
Dispatcher Console Set Up	<input checked="" type="checkbox"/>		
Territories, Resources & Operating Hours	<input checked="" type="checkbox"/>		
Work Types & Skills	<input checked="" type="checkbox"/>		
Work Order / Service Appointment Layouts & Fields	<input checked="" type="checkbox"/>		
Security	<input checked="" type="checkbox"/>		
Field Service Mobile	<input checked="" type="checkbox"/>		
Reports & Dashboards	<input checked="" type="checkbox"/>		
Training	<input checked="" type="checkbox"/>		
Go-Live Support	<input checked="" type="checkbox"/>		
Service Cloud - Case Management - Service Contracts, Milestones, & Entitlements		<input checked="" type="checkbox"/>	
Additional Users		<input checked="" type="checkbox"/>	
Additional Platform Features (Fields, Layouts, Lists, Views, etc.)		<input checked="" type="checkbox"/>	
Additional SFS Features (Crew Management, Work Order Line Items, Complex Work, Asset 360, Maintenance Plans)		<input checked="" type="checkbox"/>	
Inventory Management, Products, & Assets		<input checked="" type="checkbox"/>	
Global Optimization and Optimization Features		<input checked="" type="checkbox"/>	
Automations		<input checked="" type="checkbox"/>	
End User Training and Documentation		<input checked="" type="checkbox"/>	
Data Migration and Clean Up			<input checked="" type="checkbox"/>
Custom Development or Code			<input checked="" type="checkbox"/>
Additional Products			<input checked="" type="checkbox"/>

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